

## Key Flood Protection Info Resources for Toronto Residents

This document has been developed to help Toronto and area residents take action to reduce their flood risk. Contact information for two important government organizations has been provided to help residents determine:

- Answers to detailed questions for different agencies
- What flood prevention subsidies and building permit grants are available
- What permits are required before starting a project and how to get them

### City of Toronto

**Key Topics Covered: Basement Flooding Protection Subsidy Program and City Bylaws (building, grade change and plumbing permits, City trees) and water flowing overland in your area**

Phone: Within City Limits: 311 or 416-338-0889 Outside City Limits: 416-392-2489

Email: [311@toronto.ca](mailto:311@toronto.ca) Website: [Toronto.ca](http://Toronto.ca)

Web Pages:

[Basement Flooding Protection Subsidy Program](#)

[Improving the Effectiveness of the Basement Flooding Protection Subsidy Program](#)

[Apply for a Building Permit; How to Prevent Basement Flooding](#)

[Get Emergency Ready; Call Before You Dig](#) (Ontario One Call)

Bylaws and Municipal Code:

See Web Page: [Bylaws](#)

Phone: 416-392-8016 Email: [clerk@toronto.ca](mailto:clerk@toronto.ca)

**(Please phone or email to confirm what bylaw may apply before starting any type of project on your property)**

## Toronto and Region Conservation Authority

**Key Topics Covered: Interpretation of Approximate Regulation Limit Area (RLA) maps, planning requirements and permits if your property is within a RLA**

Phone: 416-661-6600 Email: [info@trca.on.ca](mailto:info@trca.on.ca) Website: [trca.ca](http://trca.ca)

Web Pages: [Planning & Permits](#) Online Mapping - [Regulated Area Search](#)

## Toronto Basement Flooding Protection Subsidy Program

Refer to website for full program details: [Basement Flooding Protection Subsidy Program](#)

Name of Subsidy	Eligible Work	Available Subsidy
<b>Foundation drain (weeping tile) pipe severance and capping</b>	<ul style="list-style-type: none"> <li>Disconnection of foundation drains (weeping tiles) from the City's sewer system by severing and capping the underground sewer connection</li> </ul>	80% of the invoiced cost up to a maximum of \$400 including eligible labour, materials and taxes.  <i><b>Note: Disconnecting the downspouts from your property's eaves trough system is not eligible for a subsidy under this program.</b></i>
<b>Sump Pump</b> <b>*Building permit required</b>	<ul style="list-style-type: none"> <li>Installation of sump pump</li> <li>Replacement of existing sump pump</li> <li>Installation of alarm for sump pump</li> <li>Installation of back-up power for sump pump</li> </ul>	80% of the invoiced cost up to a maximum of \$1,750 regardless of the number of devices installed at the property, including eligible labour, materials, permit and taxes.
<b>Backwater Valve</b> <b>*Building permit required</b>	<ul style="list-style-type: none"> <li>Installation of backwater valve</li> <li>Replacement of existing backwater valve</li> <li>Installation of alarm for backwater valve</li> </ul>	80% of the invoiced cost up to a maximum of \$1,250 regardless of the number of devices installed at the property, including eligible labour, materials, permit and taxes.

**Note: Information presented is based on publicly available website content (Updated March 7, 2018)**