



## Key Flood Protection Info Resources for Oakville Residents

This document has been developed to help Oakville and area residents take action to reduce their flood risk. Contact information for three important government organizations has been provided to help residents determine:

- Answers to detailed questions for different agencies
- What flood prevention subsidies and building permit grants are available
- What permits are required before starting a project and how to get them

### Halton Region

**Key Topics Covered: Flood prevention subsidies and underground sewer lines**

Phone: Dial 311 or 905-825-6000 Toll Free 1-866-442-5866

Email: [accesshalton@halton.ca](mailto:accesshalton@halton.ca) Website: [halton.ca](http://halton.ca)

See Web Pages: [Enhanced Basement Flooding Prevention Subsidy Program](#);

[Weeping Tile Disconnection Authorized Contractors List](#)

### City of Oakville

**Key Topics Covered: City Bylaws (building, grade change and plumbing permits, City trees) and water flowing overland in your area**

Phone: 905-845-6601 Email: [serviceoakville@oakville.ca](mailto:serviceoakville@oakville.ca)

Website: [Oakville.ca](http://Oakville.ca)

Help with Bylaws - Phone: 905-815-6015 Email: [townclerk@oakville.ca](mailto:townclerk@oakville.ca)

See Web Pages: [Residential Building Permits; Tree Protection & Removal; Storm Sewer Use Bylaw; Landscaping Project Information; Stormwater Management; Call Before You Dig](#) (Ontario One Call)

Grant Programs: [Private Storm Sewer Lateral Grant Program](#)

### Conservation Halton

**Key Topics Covered: Interpretation of Approximate Regulation Limit Area (RLA) maps, planning requirements and permits if your property is within a RLA**

Phone: 905-336-1158 Email: [envserv@hrca.on.ca](mailto:envserv@hrca.on.ca)

Website: [conservationhalton.ca](http://conservationhalton.ca)

Online Mapping - Oakville, Halton Hills, Mississauga and Milton: Laura Head, ext. 2333

See Web Pages: [Mapping & Data](#); [Planning & Permits](#)

### Halton Region Enhanced Basement Flooding Prevention Subsidies

Name of Subsidy	Details: Flood Prevention Subsidies	Amount of Subsidy
<b>Downspout Disconnection</b>	<ul style="list-style-type: none"> <li>-Downspouts are disconnected from sewer system and drain pipe is capped</li> <li><b>-Work is completed by homeowner or contractor</b></li> <li><b>- Region requires before and after photos</b></li> </ul>	<b>100 % up to a maximum of \$500</b>
<b>Weeping Tile Disconnection and Installation of Sump Pump</b>	<ul style="list-style-type: none"> <li>-Weeping tiles are disconnected from the wastewater system and all downspouts have been disconnected, where possible. Sump pump is installed and directs water to surface of lot</li> <li><b>-Work is arranged by homeowner</b></li> <li><b>-Must use a contractor on Halton Region's Authorized Contractors List</b></li> <li><b>-*City plumbing permit required</b></li> </ul>	<b>100% up to a max of \$5,000</b>
<b>Sanitary Lateral Lining and Repair</b>	<ul style="list-style-type: none"> <li>-Sanitary lateral is lined or repaired</li> <li><b>-Work arranged by homeowner</b></li> <li><b>-Subsidy available only if lateral is in substandard condition</b></li> <li><b>-*City plumbing permit required</b></li> </ul>	<b>50% up to a max of \$2,000</b>
<b>Installation of Backwater Valve</b>	<ul style="list-style-type: none"> <li>-Backwater valve is installed</li> <li><b>-Work arranged by homeowner</b></li> <li><b>-Requires proof that weeping tiles are disconnected</b></li> <li><b>-*City plumbing permit required</b></li> </ul>	<b>50% up to max of \$675</b>

**Note: Information presented is based on publicly available website content (Updated March 8, 2018)**