

Key Flood Protection Info Resources for Burlington Residents

This document has been developed to help Burlington and area residents take action to reduce their flood risk. Contact information for three important government organizations has been provided to help residents determine:

- Answers to detailed questions for different agencies
- What flood prevention subsidies and building permit grants are available
- What permits are required before starting a project and how to get them

Halton Region

Key Topics Covered: Flood prevention subsidies and underground sewer lines

Phone: Dial 311 or 905-825-6000 Toll Free 1-866-442-5866

Website: [Flood Prevention Subsidies](#)

Quick Link: [Weeping Tile Disconnection Authorized Contractors List](#)

Email: accesshalton@halton.ca

City of Burlington

Key Topics Covered: City Bylaws (building, grade change and plumbing permits, City trees) and water flowing overland in your area

Phone: 905-335-7600

Email: cob@burlington.ca

Websites: [Flooding Assistance](#); [Private Drains Bylaw](#); [Site Alteration Bylaw](#); [Public Tree Bylaw](#); [Storm Sewer Discharge Bylaw](#); [What is Stormwater?](#)
[Call Before You Dig](#) (Ontario One Call)

**Grant Program for Plumbing Permit Fees in Effect Until December 31, 2017:
(program may be extended for another year)**

Phone: 905-335-7731

Email: building@burlington.ca

Conservation Halton

Key Topics Covered: Interpretation of Approximate Regulation Limit Area (RLA) maps, planning requirements and permits if your property is within RLA

Phone: 905-336-1158

Online Mapping - Hamilton, Puslinch and Burlington: Ben Davis, 905-336-1158 ext. 2278

Websites: [Online Mapping](#); [Planning & Permits](#)

Email: envserv@hrca.on.ca

Halton Region Enhanced Basement Flooding Prevention Subsidies

***Note: Grant program available for City of Burlington plumbing permit fees**

Name of Subsidy	Details: Flood Prevention Subsidies	Amount of Subsidy
Downspout Disconnection	<ul style="list-style-type: none"> -Downspouts are disconnected from sewer system and drain pipe is capped -Work is completed by homeowner or contractor - Region requires before and after photos 	100 % up to a maximum of \$500
Weeping Tile Disconnection and Installation of Sump Pump	<ul style="list-style-type: none"> -Weeping tiles are disconnected from the wastewater system and all downspouts have been disconnected, where possible. Sump pump is installed and directs water to surface of lot -Work is arranged by homeowner -Must use a contractor on Halton Region's Authorized Contractors List -*City plumbing permit required 	100% up to a max of \$5,000
Sanitary Lateral Lining and Repair	<ul style="list-style-type: none"> -Sanitary lateral is lined or repaired -Work arranged by homeowner -Subsidy available only if lateral is in substandard condition -*City plumbing permit required 	50% up to a max of \$2,000
Installation of Backwater Valve	<ul style="list-style-type: none"> -Backwater valve is installed -Work arranged by homeowner -Requires proof that weeping tiles are disconnected -*City plumbing permit required 	50% up to max of \$675

Note: Information presented is based on publicly available website content (Updated Sept 28, 2017)