

Key Flood Protection Info Resources for Clarington Residents

This document has been developed to help Municipality of Clarington and area residents take action to reduce their flood risk. Contact information for three important government organizations has been provided to help residents determine:

- Answers to detailed questions for different agencies
- What flood prevention subsidies and building permit grants are available
- What permits are required before starting a project and how to get them

Region of Durham

Key Topics Covered: Flood prevention subsidies and underground sewer lines

Phone: 905-668-7711 or Toll Free 1-800-372-1102

Email: info@durham.ca

Websites: [Basement Flooding Directory](#); [Basement Flooding; Together we can reduce the risk in your neighbourhood](#)

[Basement Flooding Loan Program Resulting From a Sanitary Sewer Back-up](#)

Subsidies: There are no flood prevention subsidies currently available in Region of Durham

Municipality of Clarington

Key Topics Covered: City By-laws (building, grade change, plumbing permits and City trees) and water flowing overland in your area

Phone: 905-623-3379

Email: [Email the Municipality of Clarington](#)

Websites: [Flooding Assistance](#); [Drainage By-law](#); [Site Alteration By-law](#); [Tree Removal By-law](#); [Storm Sewer Connection](#); [Building Permits](#); [Requirements for Residential Building Permits](#); [Call Before You Dig](#) (Ontario One Call)

Central Lake Ontario Conservation

Key Topics Covered: Interpretation of Approximate Regulation Limit Area (RLA) maps, planning requirements and permits if your property is within RLA

Phone: 905-579-0411

Email: mail@cloca.com

Websites: [Regulation & Permits](#); [Mapping & Regulation Limit](#)

Emergency Preparedness

Key Topics Covered: Emergency Contact Information and Procedures

Municipality of Clarington:

Advice on how to protect your property or need sandbags call Clarington Operations at 905-263-2291

Websites: [Emergency Preparedness](#); [Emergency Planning and Accessibility](#)

Region of Durham Website: [Your Emergency Preparedness Guide](#)

Government of Ontario Website: [Emergency Preparedness Guide for People with Disabilities](#)